



SPECIMEN MATERIAL

Please write clearly in block capitals.

Centre number

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Candidate number

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Surname

Forename(s)

Candidate signature

Functional Skills Level 1 ENGLISH (8720)

Component 1 Reading

Time allowed: 1 hour

Materials

For this paper you must have:

- **Sources A, B and C** which are provided as a loose insert inside this paper.

Instructions

- Use black ink or black ball-point pen.
- Fill in the boxes at the top of this page.
- Answer **all** questions.
- You must answer the questions in the spaces provided.
- Do not write outside the box around each page or on blank pages.
- If you need extra space for your answer(s), use the lined pages at the end of this book. Write the question number against your answer(s).
- Do all rough work in this answer book.
- Cross through any work you do not want to be marked.
- You must refer to the insert booklet provided.

Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 26.
- You may use a dictionary.
- There is one insert inside this question paper. **Sources A, B and C** are printed on the insert.

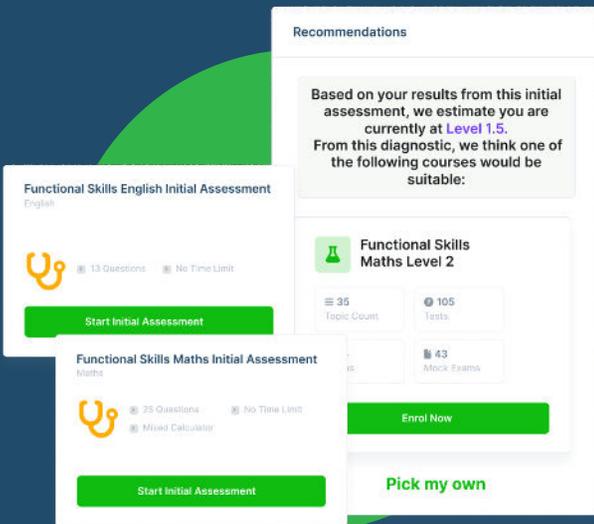
Advice

- You are advised to check your work carefully.

For Examiner's Use	
Question	Mark
1 - 11	
12 - 17	
TOTAL	

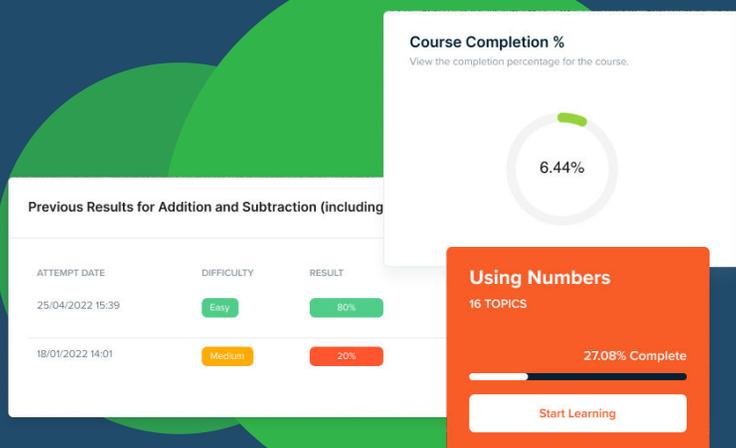
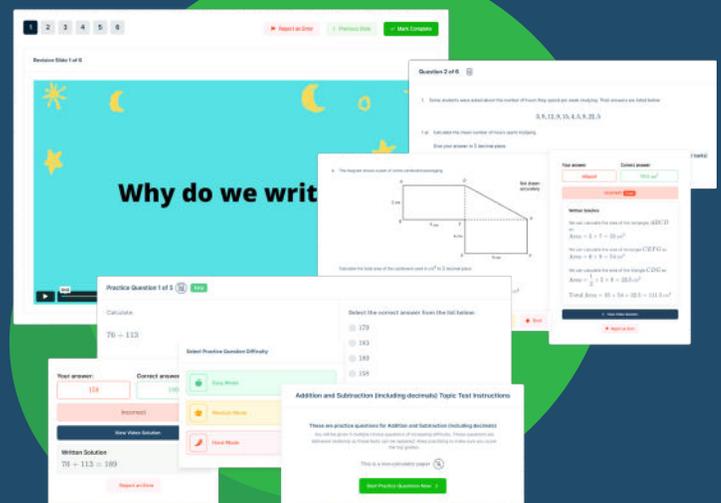


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Section ARead **Source A** and answer **Questions 1 to 6**

- 1** Using the information in **Source A**, put a tick in the correct box to show whether each statement about travel agents is **true** or **false**.

	True	False
They all work in call centres from 9am – 5pm		✓
They may have to work on Saturdays	✓	
They can earn up to £30,000	✓	
They have to be able to speak another language		✓

[2 marks]

- 2** You are advised to use a dictionary for this question

Source A states, 'You don't need any specific qualifications to become a travel agent'.

The word 'specific' means

- A** General
- B** High-level
- C** Particular
- D** Technical

Answer

[1 mark]

- 3** **Source A** contains text and a picture.

What **extra** information does the picture suggest?

- A** Travel agents can only be women
- B** Travel agents have a friendly manner
- C** Travel agents might need to use a computer
- D** Travel agents work regular hours

Answer

[1 mark]

- 4 Using the information in **Source A**, put a tick in the correct box to show whether each statement about the duties of a travel agent is **true** or **false**.

	True	False
Travel agents arrange flights	✓	
Travel agents advise on visas	✓	
Travel agents send out passports to clients		✓
Travel agents deal with complaints	✓	

[2 marks]

- 5 You are advised to use a dictionary for this question

Source A states, 'Some of these qualifications will boost your CV'.

The word 'boost' means

- A Be included in
- B Complicate
- C Enhance
- D Simplify

Answer

C

[1 mark]

- 6 The writing in **Source A**

- A explains
- B instructs
- C persuades

Answer

A

[1 mark]

Read **Source B** and answer **Questions 7 to 9**

- 7** In **Source B**, identify one positive thing and one negative thing about being a travel agent.

Positive thing Being a travel agent allows you to travel to amazing places all over the world.

Negative thing Dealing with people who are cross.

[2 marks]

- 8** Gemma Antrobus is the senior travel agent.

What does the word 'senior' tell us about Gemma?

- A** She enjoys being a travel agent
- B** She has the most experience in the team
- C** She is ten years older than her colleagues
- D** She works longer hours than her colleagues

Answer

B

[1 mark]

- 9** In **Source B**, Gemma Antrobus says, "But even the bad days can be good fun!"

What is the purpose of the exclamation mark in this sentence?

- A** To show that it is the end of the interview
- B** To show that she is answering a question
- C** To show that she is telling the truth
- D** To show that what she says is surprising

Answer

D

[1 mark]

Questions 10 and 11 refer to **Source A** and **Source B**

10 Identify two similarities between **Source A** and **Source B**.

You might want to look at:

- the format of the texts
- the language used
- the kind of information, ideas and opinions given in the texts.

Similarity 1 Both are about being a travel agent.

Similarity 2 Both use paragraphs.

[2 marks]

11 Identify two differences between **Source A** and **Source B**.

You might want to look at:

- the format of the texts
- the language used
- the kind of information, ideas and opinions given in the texts.

Difference 1 Source A uses formal language whilst Source B uses informal language.

Difference 2 Source A mainly includes facts whilst Source B includes opinions.

[2 marks]

Section BRead **Source C** and answer **Questions 12 to 17**

12 Look at the language and structure used in **Source C**.

The main purpose of **Source C** is to:

- A** advise schools about the costs of trips to Blackgang Chine
- B** inform children about the number of visitors to Blackgang Chine
- C** persuade people to visit Blackgang Chine.

Answer

C

[1 mark]

13 You are advised to use a dictionary for this question

Source C states, 'Overlooking the stunning south coast of the Isle of Wight'.

The word 'stunning' means

- A** Beautiful
- B** Exciting
- C** Shocking
- D** Warm

Answer

A

[1 mark]

14 What does 'Last admission to the park is one hour before stated closing time' mean?

- A** You cannot come into the park earlier than one hour before it closes.
- B** You cannot come into the park later than one hour before it closes.
- C** You have to come to the park one hour before it closes.
- D** You have to leave the park one hour before it closes.

Answer

B

[1 mark]

- 15** Using the information in **Source C**, put a tick in the correct box to show whether each statement is **true** or **false**.

	True	False
Blackgang Chine is an imaginary place		✓
Café facilities never change		✓
Only local schools visit Blackgang Chine		✓
You may be able to return on the same ticket	✓	

[2 marks]

- 16** Using the information in **Source C**, put a tick in the correct box to show whether each statement is **fact** or **opinion**.

	Fact	Opinion
Blackgang Chine has life-sized moving dinosaurs	✓	
Blackgang Chine offers a wonderful experience		✓
Disabled toilets are available	✓	
Each year, school parties visit Blackgang Chine	✓	

[2 marks]

Turn over for the next question

Turn over ►

17 Your local school is planning a day-trip to Blackgang Chine.

Write a note for the Headteacher, giving her the most important information she needs to help her to organise and plan the day-trip.

[3 marks]

Dear Headteacher,

When you plan the trip to Blackgang Chine, be aware that ticket prices are £19.50 for people aged 4 to 59, but special rates are offered for groups of more than 15 people. For every 10 students, an adult leader can be admitted for free. The opening times vary depending on the season, and are available to view on the website. Be aware that last admission is 1 hour before closing time, and some of the indoor rides close 45 minutes before the park shuts, so it is better to arrive at the park early. Disabled toilets are available for those who need them.

END OF QUESTIONS

There are no questions printed on this page

*Do not write
outside the
box*

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ANSWER IN THE SPACES PROVIDED**

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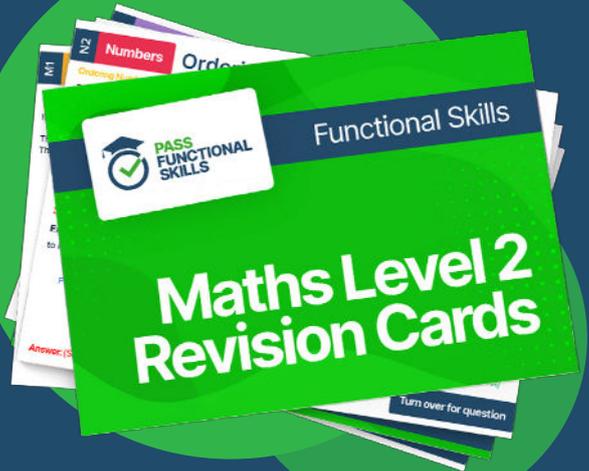
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