

Please check the examination details below before entering your candidate information

Candidate name

Candidate signature

Date

## Pearson Edexcel Functional Skills

Paper 1 – \*\*\*Practice Paper\*\*\*

Time 45 minutes

Paper  
reference

**E3R**

**English**

**Reading**

**Entry 3**

**You must have:**

Dictionary

Total Marks

### Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your candidate information.
- Answer **all** questions.
- Write your answers in the spaces provided. Some questions must be answered by ticking a box.
- If you change your mind about an answer, put a line through the box and mark your new answer with a tick.

### Information

- The total mark for this paper is 24.
- You may use a dictionary.

### Advice

- Read each question carefully.
- Make sure you know what to do before you write your answers.  
If you are not sure, ask.
- Use clear English.
- Check your work at the end.

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Turn over ►

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Read Text A and answer Questions 1 to 5.

**Text A**

### **King Karn's best music yet**

Although King Karn is fairly new on the music scene, his recent release will make him famous. It's amazing.

If you've not had a chance to listen to his new song Treasure, you're missing out. I got it last week. It has loud guitars, heavy drums and great words. Even though some people criticise his singing, I love it.

The song is not on his latest album, which is called Develop. Anybody who likes good music will like the album. It has 10 songs on it, including rock music and rap. I enjoy these styles of music. It also has contributions by guest stars. Purchase it now!

#### **Tour news**

King Karn will play live shows this autumn. You must be over 12 years old to attend. Tickets go on general sale on 10 May, but fans can buy them from Karn's site from 8 May. The tour starts on 8 October. There's also a competition for the chance to meet Karn. Details are available online.

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Write your answers on the lines below.

1 Give **two** things you can hear on the song Treasure.

1 .....

2 .....

(Total for Question 1 = 2 marks)

2 List **three** things that are on the album Develop.

1 .....

2 .....

3 .....

(Total for Question 2 = 3 marks)

Put a tick (✓) in the correct box.

3 You may use a dictionary to answer this question.

'Purchase it now!'

The word **purchase** means:

		✓
<b>A</b>	try	
<b>B</b>	beat	
<b>C</b>	take	
<b>D</b>	buy	

(Total for Question 3 = 1 mark)

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4 On what date does the tour start?

(Total for Question 4 = 1 mark)

5 The purpose of the text is to:

		✓
<b>A</b>	tell the reader about the competition	
<b>B</b>	describe the music of King Karn	
<b>C</b>	tell the reader about guitars	
<b>D</b>	describe the guest stars	

(Total for Question 5 = 1 mark)

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**TEXT B IS ON THE NEXT PAGE.**

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**Read Text B and answer Questions 6 to 12.**

**Text B**

20 Bright Street  
Hexford  
2 November

Dear Mr Watson

I am writing in regard to a phone I bought from your online store last month. I have spoken to your employees and sent emails but have not had a satisfactory response. I would like you as the manager of the company to sort this problem out.

On 20 October I bought a new phone. When it arrived, I noticed that it was the wrong colour and the screen was scratched. The sound was very quiet too.

The next day I:

1. Spoke to Gavin (salesperson) who said he would look into the problem but did nothing.
2. Emailed Amina (store manager) who promised to get back to me the next day but didn't.
3. Rang the helpline but no one answered.

So far, all of your employees have let me down. I am disappointed by the appalling customer service you have provided and would like you to:

- explain why my new phone is faulty
- guarantee to supply a new phone immediately.

I realise that mistakes happen, but I have read lots of similar complaints about your company on social media. I would appreciate a response to this letter. If you would like to call me I am available from 4 pm every day.

Yours sincerely

*K Swift*

Miss K Swift

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6 Name **two** problems with the phone.

1 .....

2 .....

(Total for Question 6 = 2 marks)

7 Which **one** of these is true?

		✓
A	Gavin helped with the problem.	
B	Amina is the store manager.	
C	Gavin is head of the company.	
D	Amina solved the problem.	

(Total for Question 7 = 1 mark)

8 You may use a dictionary to answer this question.

'I am disappointed by the **appalling** customer service'

The word **appalling** means:

		✓
A	very bad	
B	thoughtful	
C	very good	
D	aggressive	

(Total for Question 8 = 1 mark)

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9 Name **one** thing Miss Swift would like Mr Watson to do.

.....

(Total for Question 9 = 1 mark)

10 Where has Miss Swift read complaints about the company?

.....

(Total for Question 10 = 1 mark)

11 When can Mr Watson call Miss Swift?

.....

(Total for Question 11 = 1 mark)

12 The **main** purpose of this letter is to complain about:

		✓
A	Mr Watson's opinions	
B	the phone colour	
C	poor customer service	
D	the helpline	

(Total for Question 12 = 1 mark)

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TEXT C IS ON THE NEXT PAGE.

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Read Text C and answer Questions 13 to 17.

Text C

## Improving your English

by Abbas

Being able to communicate clearly is so important. I always wanted to improve my skill in writing letters, stories and emails and have had some success.

How could you improve?

There are various things you can do to become excellent at English. You could:

- join an English class
- use a dictionary
- re-read your work to check for errors
- experiment with different words.

The more writing you do, the better you will become. Make time to practise your writing.

My English teacher, Ms Wicks, has helped me a lot. She taught me how to spell and helped me to prepare for tests.

These days, I feel more confident about my English skills.

Good luck!

Abbas

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**13** Name **two** things Abbas wanted to become better at.

1 .....

2 .....

**(Total for Question 13 = 2 marks)**

**14** List **three** things you could do to develop your skills.

1 .....

2 .....

3 .....

**(Total for Question 14 = 3 marks)**

**15** Name **one** thing Ms Wicks has helped Abbas with.

.....

**(Total for Question 15 = 1 mark)**

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16 You may use a dictionary to answer this question.

'I feel more confident about my English **skills**'

The word **skills** means:

		✓
A	books	
B	attitudes	
C	lessons	
D	abilities	

(Total for Question 16 = 1 mark)

17 The **main** purpose of this text is to give the reader:

		✓
A	advice about finding an English teacher	
B	reasons why Abbas improved	
C	advice about improving your English	
D	information about Ms Wicks	

(Total for Question 17 = 1 mark)

**TOTAL FOR PAPER = 24 MARKS**

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